



Service Agreement

This agreement for Cleaning Services between _____ (hereafter referred to as "Client") and Get It Cleaned _____ (hereafter referred to as "Contractor") is made and entered into upon the following date: ___/___/___.

The residence stated in this agreement may be found at the address below:

The above mentioned parties hereby agree to the following terms:

- Client will give Contractor access to the inside of the house during regular business hours and any additional mutually agreed upon times. If we have an agreed way to enter your home (key, garage code, security code, unlocked door, etc.) to clean and we cannot get into your home due to no fault or our own, you will be charged a lockout fee of **\$45.00** each occurrence. In the event the client chooses to leave a door unlocked or place a key under a mat or any other unsecured place for the cleaners to gain entry into the home, the client will sign this as a release form stating that Get It Cleaned will not be held liable for any damages or theft to the clients home.
- Type of entry:** Key ___ Garage code ___ Security code ___ Unlocked door ___ Other _____

Payment is due at the time of the cleaning. Please place your payment (cash or check) in the envelope provided and the crew supervisor will bring payment to our office for processing. The fee for a returned check is **\$35.00**. GIC has a Pre-Pay Plan if you choose to use it, payment is due on the first of each month. GIC has a "no payment/no clean" policy.

- In the event that you reschedule, skip, add or cancel your service, we require that you give a [24] hour notice. Without a [24] hour notice you will be charged 20 % of your cleaning rate. Cancellations on the same day of service for any reason will be charged the full rate of service. All cancellations must be made through our office, via telephone or email.

NOTE: All cancellations will also cause the rate for your next cleaning to increase due to the fact that there will be more to clean. All rates will increase 50%, unless otherwise mutually agreed upon price.

- Client has agreed to be cleaned: ___ Daily ___ Weekly ___ Bi-weekly ___ Monthly ___ Other _____
- Services to be performed by Contractor include the following: vacuuming of carpets, dusting, and polishing of furniture; cleaning of wood floors, kitchen appliances, bath tubs and shower stalls, toilets, sinks and all sink fixtures; in addition removal of trash from the interior trash containers and brought to the outdoor receptacles.
- The cleaners need to be able to work without distractions. Every effort is made for the cleaners to work safely, but we cannot assume liability for the safety of others while cleaning your home. This includes children and pets. In the event the cleaners are not able to work without distractions that affect their ability to work in their normal speed, Get It Cleaned reserves the right to charge for their extra time spent in the client's home.



If for any reason a cleaner of Get It Cleaned feels that their personal safety is in danger enough to leave the job site due to actions by the client, client's guests or animals, the client will be liable for the full cost of the service.

7. We love our clients' pets! But for their own safety and the safety of our cleaners, please put your pets in a pet carrier or secure area of the home or garage.
8. When a client enters into an agreement for services with Get It Cleaned, the client understands that they will pay a [\$2,500] training fee to Get It Cleaned if they engage in a working relationship directly with any employee of Get It Cleaned during the course of this agreement other than through Get It Cleaned.
9. Get It Cleaned needs your input on the overall experience and quality you are receiving so that we may address concerns that are important to you. The cleaners will leave a [10 Point Quality Score Card] behind after cleaning your home. Please take the time to fill out those cards because it will help us provide you with the best quality service.
10. Contractor will begin performing Cleaning Services on ____/____/____. Thereafter, Cleaning Services shall be performed on a mutually agreed upon schedule.
11. Either party may terminate this contract with written notice. Any payment for above mentioned services owed by the Client shall be due and payable at the time the agreement is terminated.
12. **All charges and fees are subject to 7% NJ sales tax.**
13. A credit card is required and will be kept on file for non-entry fees, non-payment charges and **never** sold to third parties.
Name _____
Card Number _____
Expiration date _____
Security code _____ Zip Code _____

In witness to their agreement to these terms, the Client and Contactor must sign below:
If you are emailing this agreement, please type your full name on the signature line below.

Signature of the Client Date _____

Signature of the Contractor Date _____